

**Brierley Hill Civic Hall**

**Bank Street**

**Brierley Hill**

**West Midlands**

**DY5 3DH**

**Opening Hours:**

**8.00am to 4.30pm Monday to Friday**

**Other variable opening hours**

**Telephone Number(s):**

**Bookings: 01384 815577**

**Civic Hall: 01384 812730**

**Minicom (Central Council Number):**

**01384 815273 (8.00am to 5.00pm)**

**Email: [borough.halls@dudley.gov.uk](mailto:borough.halls@dudley.gov.uk)**

**Web: [www.dudley.gov.uk](http://www.dudley.gov.uk)**

## **Access to Brierley Hill Civic Hall**

### **Parking**

Limited parking, for Blue Badge Holders only, is available in the Civic Hall car park. This must be arranged prior to your visit with the Hall Supervisor (telephone 01384 812730). No designated parking bays are available. The car park is approximately 10 metres from the entrance.

Two alternative public car parks are available nearby, on Bank Street. Whilst these are Pay and Display car parks, parking is free for Blue Badge users. The nearest of the two car parks is approximately 40 metres from the entrance. Three designated parking bays, with side transfer areas, are available for Blue Badge Holders. It is linked to the civic hall site by 21 steps, divided by a middle landing. The steps are 'easy going' and have 'suitable treads' making it easier for people with an ambulant disability to use. The step nosings do not contrast in colour. Handrails

are provided on both sides of the stairs and contrast in colour.

The second car park is approximately 150 metres from the entrance. Three designated parking bays, with side transfer areas, are also available for Blue Badge Holders. Level access is available to the entrance.

### Access into the building

There are three sets of entrance doors across the front of the building accessed via three steps. The steps are 'easy going' and have 'suitable treads' making it easier for people with an ambulant disability to use. However, there are no handrails. The stair nosings contrast in colour.

### Main entrance door(s)

The three sets of double doors are distinguishable. The doors are manual and heavy to open. Stewards are in constant attendance.

Access from the entrance foyer to the hall is via 3 steps. The steps are 'easy going' and have 'suitable treads' making it easier for people with an ambulant disability to use. A colour contrasting handrail is provided on the outer side of the stairs. The stair nosings also contrast in colour.

### Alternative wheelchair accessible entrance

Located to the side of the main entrance, the alternative entrance is accessed via an 'easy going' ramp. The ramp is short, only 4.8 metres long. It has a top landing that is suitable for turning both into and out of the building. A colour contrasting handrail is provided on both sides of the ramp.

The entrance double doors are 'heavy to open'. These are left open during a performance. The facing lobby doors are also manual and have the same features as the entrance doors. There is sufficient space in the lobby for a wheelchair user and carer to

manoeuvre. Stewards are in constant attendance to assist anyone with the doors.

## **Internal Circulation**

### **Floor uses:**

**Ground floor (level access): Auditoria, Lounge Bar (and meeting room), wheelchair accessible wc, ladies and gents toilets, stepped access to first floor (tiered seating).**

**First floor (accessed via steps): Auditoria (tiered seating).**

### **Steps (serving first floor):**

The main staircase (serving the entrance foyer and first floor) is 'easy going' and has 'suitable treads' making it easier for people with an ambulant disability to use.

Intermediate landings are available.

Handrails are provided on both sides of the staircase. They are not colour contrasted.

The stair nosings contrast in colour.

## **Internal Facilities**

### **Reception counter**

The reception counter is in front of the entrance lobby doors.

### **Seating**

Allocated spaces for wheelchair users and a carer are available in the auditoria. These spaces must be requested when booking tickets (telephone 01384 815577).

The balcony has tiered seating only.

### **Internal doors**

Many internal doors and doorways are accessible. However, double doors leading to the Main Auditorium and Lounge Bar may need to be opened fully for wheelchair access. Assistance is available if required.

### **Wheelchair accessible wc**

The wheelchair accessible wc is located in the entrance foyer. It is suitable for a manual

wheelchair user. Sufficient space is available for both a frontal and a left hand transfer. Lighting is automatic, an alarm system is provided (activated by a pull cord) and handrails etc contrast in colour.

### **Induction loop**

An induction loop is positioned in the Lounge Bar.

An infra-red hearing enhancement system is available in the auditoria. Neck loops and headsets are available free from a steward or supervisor.

### **Assistance Dogs**

Allowed.

### **General Customer Information**

Staff trained in disability awareness.

Customer assistance is available.

Baby change facility located in ladies wc.

**Licensed bar available.**

**Information is available in alternative formats. If it is not in a format that is suitable for your needs, please discuss your requirements with a member of staff. Every effort will be made to provide information in a format which is acceptable.**