Dudley Museum and Art Gallery

Priory Street

Dudley

West Midlands

DY1 1HU

Opening Hours:

10.00am to 4.00pm Monday to Saturday

Closed Sundays and Bank Holidays

Free admission

Telephone Number: 01384 815575

Minicom (Central Council Number):

01384 815273 (8.00am to 5.00pm)

Email: museums@dudley.gov.uk

Web: www.dudley.gov.uk

Access to Dudley Museum

Parking

Public parking is available on surrounding streets and a nearby car park. There are 15 designated Blue Badge parking spaces available on the street within 20 metres of the entrance. These cannot be reserved.

Alternative parking is available at Priory Street Car Park which is in excess of 50 metres, approximately 5/10 minutes walk, from the entrance of the building. Whilst this is a Pay and Display car park, parking is free for Blue Badge users. The surface of the car park is tarmac and loose gravel. There are no designated parking bays. Pedestrian crossings are available along the route, including dropped kerbs and tactile warning indicators.

Access into the Building

The main entrance is accessed via an 'easy going' ramp. The ramp is short, only 2.5

metres long. It has a top landing that is suitable for turning both into and out of the building. A colour contrasting handrail is provided on the outer side of the ramp.

Main entrance door

The main entrance door is distinguishable and wide enough for a wheelchair user. The door is manual and is light to open. The entrance door is usually pinned open.

There is an entrance lobby. There is sufficient space for a wheelchair user and carer.

The lobby double doors are manual and swing into reception. Both doors need to be opened for wheelchair access. The doors are 'light to open'.

Internal Circulation

The museum has exhibitions on several floors. These are accessed either by passenger lift, steps or wheelchair platform lift.

Floor uses:

Ground floor (level access): Reception, Gallery 1 and Gallery 2.

Lower ground floor (accessed via steps/platform lift): Gallery 3 and Gallery 4, wheelchair accessible wc, including baby change facility.

Mezzanine Floor (accessed via steps): Education room (Gallery 5), gents toilet .

First floor (accessed via passenger lift/steps): Brooke Robinson Museum (Gallery 6), Galleries 7, 8, 9 and 10, ladies toilet (including baby change facility).

Passenger lift (serving ground floor and first floor):

The passenger lift is next to the reception counter. The lift is suitable for 2 passengers i.e. a wheelchair user and carer. Low level

tactile controls are provided. The lift has audible floor announcement.

<u>Wheelchair platform lift (serving ground floor and lower ground floor):</u>

Staff assistance is required to operate the lift. To call for assistance, a call button is available, that is within reach of a wheelchair user, contrasted and signed.

<u>Steps (serving all floors):</u>

Steps give access to all floors. The steps are 'easy going' and have 'suitable treads' making it easier for people with an ambulant disability to use. Landings are available. A colour contrasting handrail is provided on the outer side of the stairs. The stair nosings also contrast in colour.

Internal Facilities

Reception counter

The reception counter is in front of the entrance lobby doors. A section of the counter is lowered for wheelchair users.

Internal doors

All internal doors and doorways are accessible.

Wheelchair accessible wc

The wheelchair accessible wc is available on the lower ground floor. It is suitable for a manual wheelchair user. Sufficient space is available for both a frontal and a right hand transfer. Lighting is automatic, an alarm system is provided (activated by a pull cord) and handrails etc contrast in colour.

Baby change facility located in wc.

Induction loop

An induction loop is positioned on the reception counter.

Assistance Dogs

Allowed.

General Customer Information

Staff trained in disability awareness.

A manual wheelchair is available. Booking is not always necessary.

Customer assistance is available.

Hot drinks are available from a drinks machine located in reception.

Information is available in alternative formats. If it is not in a format that is suitable for your needs, please discuss your requirements with a member of staff. Every effort will be made to provide information in a format which is acceptable.