

Gornal Wood Crematorium

Coopers Bank Road

Gornal Wood

Dudley

West Midlands

Opening Hours:

9.00am to 4.30pm Monday to Friday

Office Closed Bank Holidays

The grounds are open to visitors:

Summer - 1st April to 31st October, Daily

9.00am to 6.00pm

Winter - 1st November to 31st March, Daily

9.00am to 4.30pm

Telephone Number(s): Office: 01384 813970

Minicom (Central Council Number):

01384 815273 (8.00am to 5.00pm)

Email: bereavementsvcs.due@dudley.gov.uk

Web: www.dudley.gov.uk

Access to Gornal Wood Crematorium

Parking

Public parking is available to the front of the crematoria. There are 2 designated Blue Badge parking bays with side transfer space located within 20 metres of the entrance.

Access into the Building

The main entrance is accessed via an 'easy going' ramp (that runs the length of the entrance lobby). The ramp is 5.7 metres long. No handrails are provided.

Main entrance door(s)

The manual entrance double doors are 'light to open'. The width of the doors is suitable for wheelchair users. The doors are not distinguishable. The facing lobby double doors similarly are manual and wide enough

for wheelchair users. There is sufficient space in the ramped lobby for a wheelchair user and carer to manoeuvre.

Alternative wheelchair accessible entrance

An alternative entrance, to the right hand side of the main entrance, provides level access to the crematorium and also, the waiting room.

The entrance double doors are 'light to open'. The width of the double doors is suitable for wheelchair users. The doors are not distinguishable.

Internal Circulation

Level throughout.

Internal Facilities

Internal doors

All internal doors and doorways are accessible.

Wheelchair accessible wc

The wheelchair accessible wc is available next to the waiting room. It is suitable for a manual wheelchair user. Sufficient space is available for both a frontal and a left hand transfer. Lighting is automatic, an alarm system is provided (activated by a pull cord) and handrails etc contrast in colour.

Induction loop

An induction loop is available in the crematorium.

Assistance Dogs

Allowed.

General Customer Information

Access to the Plant Room is level.

Access to the Book of Remembrance (located to the rear of the crematorium) is via an 'easy going' ramp. The ramp is 12 metres long.

There are no middle landings. There is a level landing at the entrance that is suitable for

turning both into and out of the building. A colour contrasting handrail is provided on both sides of the ramp. (A replacement ramp is proposed that will include middle landings.)

Staff trained in disability awareness.

Customer assistance is available.

Information is available in alternate formats. If it is not in a format that is suitable for your needs, please discuss your requirements with a member of staff. Every effort will be made to provide information in a format which is acceptable.