

Long Lane Library

Long lane Library,

Long Lane,

Halesowen,

West Midlands

B62 9JY

Opening Hours:

9.30am to 1.00pm and 2.00pm to 7.00pm

Monday.

9.00am to 1.00pm and 2.00pm to 7.00pm

Tuesday/Wednesday.

9.00am to 1.00pm and 2.00pm to 6.00pm

Thursday/Friday.

9.00am to 1.00pm and 2.00pm to 5.00pm

Saturday.

Telephone Number:

Telephone enquiries to Dudley Library 01384

812880

Text Relay:

Dudley Council uses the Text Relay service for people who use a textphone but cannot use a

standard voice telephone. Users with a textphone need to dial 18001, followed by the full telephone number (including area code), for example, Dudley Council Plus: 18001 0300 555 2345.

Email:

longlane.library@dudley.gov.uk

Web:

www.dudley.gov.uk/leisure-and-culture/libraries

Access to Long Lane Library

Parking

Parking is available to the rear of the library. There is no designated Blue Badge Holder parking bay.

Access into the Building

Access to the main entrance is stepped. An alternative level entrance is available to the rear of the building, via the library car park.

Access to the main entrance from Long Lane is via 6 steps. The steps are 'easy going' and have 'suitable treads' and colour contrasting nosings. Handrails that contrast in colour are available on both sides of the top 4 steps.

Access from the car park to the main entrance is also available via a footpath and the 4 top entrance steps.

The alternative level entrance is available to the rear of the building. The door is locked and must be opened by a member of staff. Patrons are requested to ring the bell, fixed to the side of the door, to alert staff to your presence. The bell is reachable from a wheelchair.

Main entrance door(s)

The main entrance double doors are manual. The doors are distinguishable.

The alternative entrance door is 'light to open'. The width of the door is suitable for a wheelchair user. The door is distinguishable.

Internal Circulation

Level throughout.

Internal Facilities

Internal doors

All doors are accessible.

Assistance Dogs

Allowed.

General Customer Information

Staff trained in disability awareness.

Accessible technology - There is a wide range of adaptive technology available including large key boards, alternative mice. Please ask staff to attach them for you.

If you are deaf or hard of hearing you can borrow sub-titled videos and books.

Most of our staff have received training in the sympathetic hearing scheme.

If you are visually impaired you can borrow information and reading for pleasure on tape, large print, music cds and audio described videos free of charge.

Information is available in alternate formats. If it is not in a format that is suitable for your needs, please discuss your requirements with a member of staff. Every effort will be made to provide information in a format which is acceptable.