Woodside Library Link

Woodside Community Centre and Primary School,

Highgate Road, Woodside,

Dudley,

West Midlands

DY2 OSN

Opening Hours:

8.30am to 6.00pm Monday to Friday.

The library is staffed on a part time basis, at variable times throughout the week (except Saturday).

Telephone Number:

Telephone enquiries to Dudley Library 01384 815560

Text Relay:

Dudley Council uses the Text Relay service for people who use a textphone but cannot use a standard voice telephone. Users with a textphone need to dial 18001, followed by the full telephone number (including area code), for example, Dudley Council Plus: 18001 0300 555 2345.

Email:

dudley.library@dudley.gov.uk

Web:

www.dudley.gov.uk/leisure-and culture/libraries

Access to Woodside Library Link

Parking

Parking is available to the side of the main entrance. There are no designated parking bays available. Access from the car park to the main entrance is available either via 11 steps (that are 'easy going' and have 'suitable treads', colour contrasting nosings and a handrail on one side) OR via the public footpath.

Access into the Building

Access to the main entrance is level.

Main entrance door(s)

The main entrance door is a single automatic swing door. The door is not distinguishable.

Internal Circulation

Level throughout.

Internal Facilities

Internal doors

All doors are accessible.

Wheelchair accessible wc

A wheelchair accessible wc is available within the entrance reception area. It is suitable for a manual wheelchair user. Sufficient space is available for both a frontal and a right hand transfer. Lighting is automatic, an alarm system is provided (activated by a pull cord) and handrails etc contrast in colour.

Baby change unit located in wc.

Assistance Dogs

Allowed.

General Customer Information

The Library Link has more than 1,500 books, internet access, regular adult's and children's activities and self issue facilities.

Staff trained in disability awareness.

Accessible technology - There is a wide range of adaptive technology available including large key boards, alternative mice. Please ask staff to attach them for you.

If you are deaf or hard of hearing you can borrow sub-titled videos and books.

Most of our staff have received training in the sympathetic hearing scheme.

If you are visually impaired you can borrow information and reading for pleasure on tape,

large print, music cds and audio described videos free of charge.

Information is available in alternate formats. If it is not in a format that is suitable for your needs, please discuss your requirements with a member of staff. Every effort will be made to provide information in a format which is acceptable.